

Privacy Notice – Global Experts

Effective date: 21st of July 2021

Version: 1.0

This Privacy Notice relates to personal data collected by D2L Pharma Research Solutions Pvt. Ltd. “D2L Pharma Research Solutions Pvt. Ltd.” about healthcare professionals and other medical, scientific, healthcare, and academic experts and market access stakeholders (referred to hereinafter as “Global Experts” or also “you” or “your” if we have collected personal data about you subject to this Privacy Notice).

It is our hope and belief that our services benefit Global Experts by providing opportunities for them to connect and engage with life sciences companies and develop meaningful collaborations across therapeutic areas in the pursuit of improving patient outcomes and reducing the burden of disease.

Please carefully read this Privacy Notice and contact us with any questions. “We” or “us” or “our” means D2L Pharma Research Solutions Pvt. Ltd., our customers and/or our customers’ end users and customers.

Personal Data Collected

We collect and process non-sensitive personal data about Global Experts from publicly accessible sources such as websites and databases and from other third-party sources such as data and content providers. We may also need to collect and process information a Global Expert shares with us when they contact us directly. The personal data we collect and process generally includes professional details about Global Experts such as:

- Name, affiliated institution, institution address, e-mail address
- Areas of specialization
- Professional association and industry affiliation details
- Publication details, including authorship and peer review information, medical publications
- Clinical trial investigator details
- Media and editorial records and details
- Event and speaking engagement details
- Award and recognition details
- Publically disclosed relationships between you and Pharma companies

We do not collect or process any special categories of personal data (e.g., details about race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, information about health, genetic and biometric data or information about criminal convictions and offenses) about Global Experts for use in our products and services. We also do not request or knowingly collect personal data about children.

How the Personal Data is Used

D2L Pharma Research Solutions Pvt. Ltd. uses the Global Expert personal data we collect to offer products and services that support companies in the life sciences industry with identifying and analyzing potential key opinion leaders and market access stakeholders.

Our technology and insights company customers use the personal data we provide to them to curate and create content for their products and services. These products and services may include functionality such as a searchable directory of Global Experts, and the professional details described above, and are made available to their customers and end users.

Life sciences companies generally process the personal data received from us or our customers for the purposes of (i) identifying clinical, healthcare and scientific experts, (ii) engaging and communicating with those experts and (iii) conducting business planning and market intelligence.

We may also process personal data for:

- Scientific, historical, and statistical research purposes.
- Detecting, preventing, or investigating fraud, contract or policy violations, or criminal acts.
- Legal, compliance, and audit related purposes (including for the purposes of enforcing legal rights or defending legal proceedings).
- General business administration, and data management and analytics purposes.
- Corporate restructuring, including a reorganization or sale of business or assets.
- Marketing purposes, to the extent permitted by applicable law.

The processing of the Global Expert personal data is based on our own legitimate interests and those of our customers or other third parties for the purposes described above. In cases where legitimate interests are not a suitable basis to process Global Expert personal

data, we may process the personal data pursuant to a legal obligation or based on the Global Expert's consent.

How Personal Data is Shared

We may share personal data we process about Global Experts with the following types of recipients or as otherwise described in this Privacy Notice.

Our Customers

We may share Global Expert personal data with our customers and end users, which are generally companies in the life sciences industry and technology and insights companies that curate, publish and commercialize the Global Expert personal data in customer products and services for use by companies in the life sciences industry. Once our customer or end user has received the Global Expert personal data from us, they become an independent data controller and are responsible for meeting their own obligations under applicable data protection laws arising out of their processing of the personal data. You may contact us directly for more information on customers and end users that we have shared your personal data with.

Service Providers and Business Partners

We may share Global Expert personal data with third party service providers, contractors or business partners to support our business. These third parties may perform services for us such as cloud hosting, product engineering or quality assurance services or we may work with a business partner to provide services to common customers.

Our Family of Companies

We may share Global Expert personal data within our family of companies (e.g., our corporate affiliates).

Government and Law Enforcement Agencies

We may share Global Expert personal data with government bodies or law enforcement agencies if we believe in good faith that we are required to do so in order to comply with an applicable statute, regulation, rule or law, a subpoena, a search warrant, a court or regulatory order, lawful requests by public authorities, including to meet national security or law enforcement requirements, or other valid legal process. We may disclose personal data in special circumstances when we have reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be violating a contract with us, to detect fraud, for assistance with a delinquent account, or to protect the safety and/or

security of our end users, our products or services, or the general public.

Buyers and Investors

In the event of a sale, merger or other transfer of all or part of our assets, or in connection with a bankruptcy (or similar) proceeding or an investment in us by a third party, we may share Global Expert personal data with third parties as part of these events or proceedings as necessary or required.

Data Subject Rights

Global Experts may contact us to exercise their data protection rights in accordance with applicable data protection laws. We may ask the Global Expert to verify their identity in order to ensure that we only disclose personal data to authorized individuals and to help us respond efficiently to your request. If you would like to make a data subject request, you may do so by contacting us using the contact information provided at the end of this Privacy Notice.

Access: the right to know what personal data we store about you and to request that we send you a copy of that personal data.

Data portability: the right to request that we transfer the personal data we have collected about you to another organization.

Correction: the right to request that we correct or update any inaccurate or incomplete personal data we hold about you.

Deletion: the right to request that we delete your personal data. This right is sometimes also referred to as the “right to erasure” or the “right to be forgotten.”

Restriction: the right to request that we restrict or suspend processing of your personal data, and the right to object to further processing of your personal data that is inconsistent with the purpose for which it was collected.

Objection: the right to object to our use of your personal data in order to send you newsletters or other email marketing notifications, including through automated decision making.

Complaints: We are committed to resolving any inquiries or concerns about our collection or use of your personal data and we hope to resolve any concern brought to our attention. However, if you feel that

your concern has not been adequately resolved, you may have the right to contact your local data protection authority.

Security of Information

We work hard to protect the information we handle from loss, misuse and unauthorized access or disclosure by maintaining appropriate organizational, technical and physical security measures. These measures may include encryption, firewalls, role-based data access, intrusion-detection tools and physical access controls to data centers. However, given the nature of communications and information processing technology, we cannot guarantee absolute security.

International Data Transfers

D2L Pharma Research Solutions Pvt. Ltd. and our customers are global companies and so your personal data may be transferred, stored, or processed in a country outside your jurisdiction, including in countries outside the European Economic Area (“EEA”), that have a lower or different level of data protection law than your own country. However, we have taken appropriate safeguards with respect to the protection of your privacy, fundamental rights and freedoms, and the exercise of your rights. For example, if we transfer personal data from the EEA to a country outside it, such as the United States, we will implement an appropriate data transfer solution such as entering into EU standard contractual clauses with the data importer, or taking other measures to provide an adequate level of data protection under EU law.

Retention of Information

D2L Pharma Research Solutions Pvt. Ltd. and our customers will retain your personal data for as long as necessary to support our services, to fulfill the purposes for which the data was collected, or for other essential purposes such as complying with our legal obligations, maintaining business and financial records, resolving disputes, maintaining security, detecting and preventing fraud and abuse, and enforcing our agreements.

Changes to this Privacy Notice

We encourage you to check this page periodically for any changes. We may revise this Privacy Notice from time to time. Any changes to this

Privacy Notice take effect immediately after being posted or otherwise provided by us.

Contact Information and Inquiries

If you have any questions or comments about this Privacy Notice or how we handle your information, please contact our Data Protection Officer in any of the following ways.

Email:	datacontroller@d2lpharma.com
Postal mail:	D2L Pharma Research Solutions Pvt. Ltd. Research Solutions Pvt. Ltd. #First Floor, Nandi Infotech, KIADB Plot No.8, 1st Cross, Sadarmanagala Industrial Area, Whitefield ITPL Road, Bangalore – 560048, India
UK Representative:	Mr. Ravikant Marella
EU Representative:	Mr. Ravikant Marella